

## CADUCEON 2025 HOLIDAY HOURS OF OPERATION

To our valued customers:

Please note the hours of operation for CADUCEON Environmental Labs – **RICHMOND HILL** location during the upcoming holiday season.

We have aligned our hours of operation with those of government facilities and courier providers and we appreciate your consideration of our requests noted below (reference the brackets) during these shortened hours of operation.

### Holiday Hours of Operation

| Monday<br>Dec. 22                    | Tuesday<br>Dec. 23                      | Wednesday<br>Dec. 24                        | Thursday<br>Dec. 25   | Friday<br>Dec. 26                       | Saturday<br>Dec. 27   | Sunday<br>Dec. 28     |
|--------------------------------------|-----------------------------------------|---------------------------------------------|-----------------------|-----------------------------------------|-----------------------|-----------------------|
| 8:00 am to<br>5:00 pm <sup>(2)</sup> | 8:00 am to<br>5:00 pm <sup>(3)(4)</sup> | 8:00 am to<br>12:00 pm<br><sup>(4)(5)</sup> | Closed <sup>(1)</sup> | Closed <sup>(1)</sup>                   | Closed <sup>(1)</sup> | Closed <sup>(1)</sup> |
| Monday<br>Dec. 29                    | Tuesday<br>Dec. 30                      | Wednesday<br>Dec. 31                        | Thursday<br>Jan. 01   | Friday<br>Jan. 02                       | Saturday<br>Jan. 03   | Sunday<br>Jan. 04     |
| 8:00 am to<br>5:00 pm <sup>(2)</sup> | 8:00 am to<br>5:00 pm <sup>(3)(4)</sup> | 8:00 am to<br>12:00 pm<br><sup>(4)(5)</sup> | Closed <sup>(1)</sup> | 8:00 am to<br>5:00 pm <sup>(3)(4)</sup> | Closed <sup>(1)</sup> | Closed <sup>(1)</sup> |

### Note:

1. We will **not** be accepting routine samples on the days that we are **CLOSED**.
2. Microbiological samples must be submitted by **3:00 pm**.
3. BOD5 and CBOD5 samples must be submitted by **3:00 pm**
4. Microbiological samples will **not** be accepted.
5. We will **not** be accepting BOD5 and CBOD5 samples.

We would like to thank you for your continued support of CADUCEON in 2025 and we look forward to assisting you in the upcoming New Year of 2026

On behalf of our Caduceon family we would like to wish you a Very Merry Christmas and a Prosperous New Year.

